CITY OF
MANCHESTER
EMPLOYEES'
CONTRIBUTORY
RETIREMENT
SYSTEM

MECRS COVID-19 Virus Response
March 27, 2020

Many organizations have implemented cautionary procedures in response to the spread of the COVID-19 virus and announcing how they plan to cope with the situation. At the present time, we have no way of predicting the extent to which the COVID-19 virus might impact our operations here at MECRS, but we have taken step to be sure that essential functions will continue and we will adapt them as required in response to various stages of seriousness, should conditions worsen.

Many of the functions of our organization, such as paying the retirees each month, are largely automated and the service providers we use are now working remotely from home to carry out their missions. Here at MECRS we have similar capabilities that allow us to operate remotely and we have put those systems into operation. Retirees especially, should know that their pension payments will be issued as scheduled next week and for the foreseeable future.

For the protection of both staff and clients, our office is technically closed to visitors. Responses to emails and phone calls will continue during normal working hours and we are confident that we can still service your account in a slightly delayed manner via the US Mail or by email. If you need service from our office, we will provide the documents needed to accomplish your goal and review them with you by telephone.

For now, all of the MECRS staff are still healthy and upbeat, we continue to provide normal services in an amended manner, and will take whatever actions are deemed appropriate to respond to the virus situation as it unfolds. You may continue to call our office telephone number or email us and those messages will automatically forward to us if we are working from home.

We will continue to update this website every other day or more often as events unfold.