

CITY OF	
MANCHESTER	
EMPLOYEES'	
CONTRIBUTORY	
RETIREMENT	
SYSTEM	

MECRS COVID-19 Virus Response

March 26, 2020

Many organizations are implementing cautionary procedures in response to the spread of the COVID-19 virus and announcing how they plan to cope with the situation if employees become infected and are unable to work. At the present time, we have no way of predicting the extent to which the COVID-19 virus might impact our operations here at MECRS, but we have taken step to be sure that essential functions will continue and we will adapt them as required in response to various stages of seriousness, should conditions worsen.

Many of the functions of our organization, such as paying the retirees each month, are largely automated and the service providers we use continue are now working remotely from home to carry out their missions. Here at MECRS we have similar capabilities that allow us to operate remotely and we have put those systems into operation.

For the protection of both staff and clients our office is technically closed to visitors. Responses to emails and phone calls should continue during normal working hours and we are confident that we can still service your account in a slightly delayed manner via the US Mail or by email. If you need service from our office, we will provide the documents needed to accomplish your goal and review them with you by telephone.

For now, all of the MECRS staff are still healthy and upbeat, we continue to provide normal services in an amended manner, and will take whatever actions are deemed appropriate to respond to the virus situation as it unfolds. You may continue to call our office telephone number or email us and those messages will automatically forward to us.

We will continue to update this website every other day or more often as events unfold.