

CITY OF
MANCHESTER
EMPLOYEES'
CONTRIBUTORY
RETIREMENT
SYSTEM

MECRS COVID-19 Virus Response October 16, 2020

It appears that COVID-19 may be here for an extended period of time. Here at MECRS, we put procedures in place shortly after the outbreak to ensure that service would not be interrupted and all of those systems worked as expected.

We are pleased to report that we can provide the full range of services you may need, albeit in a remote manner. Our staff continues to answer calls placed to our office number weekdays between 8:00 am and 4:00 pm, and email requests receive same day responses as though nothing has happened.

Because the COVID-19 virus is not simply going away, and a vaccine still appears to be illusive and distant, we are continuing to take precautions to prevent the infection of staff members that could interrupt or delay the services we provide. We do process in person requests in our office, but we prefer not to use that method.

If you need service, there isn't anything we can't do for you remotely so just call or email us. We are here to service your needs.

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